



WILLIAMSONBARWICK

WilliamsonBarwick

Quality Policy



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Quality policy

1 Intent

The intent of this policy is to demonstrate our commitment to providing the highest level achievable in the quality of our services in accordance with client requirements and the applicable statutory, regulatory and industry requirements.

2 Application of this policy

This policy is applicable to WilliamsonBarwick in all its operations and functions.

3 Policy and procedures

WilliamsonBarwick aims to achieve improved productivity, efficiency, and quality by having an effective and properly managed Business Management System conforming with the requirements of ISO 9001:2015.

WilliamsonBarwick's objectives are measurable and consistent with the quality policy, including commitment to continual improvement of the Management System, organisational excellence, and quality awareness through:

- (a) innovative process improvements;
- (b) training our employees;
- (c) offering competitive rates; and
- (d) providing value for money to our clients.

WilliamsonBarwick will provide strong leadership and lead by example to ensure all our employees:

- (a) understand and take ownership of our quality and service standards;
- (b) provide value-adding service and gain high levels of client satisfaction;
- (c) provide ongoing improvement by setting high standard quality requirements; and
- (d) are encouraged to voice new ideas and innovations and continuously review and improve our work processes.



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4 Further information

If you require further information, contact the Practice Manager, Tracey Rochester: (02) 9251 4900, txr@williamsonbarwick.com.

A handwritten signature in blue ink that reads 'Adrian Barwick'.

SOLICITOR DIRECTOR

Dated: 13 March 2023